



**HUMBOLDT COUNTY ASSOCIATION OF GOVERNMENTS**  
**Regional Transportation Planning Agency**  
**Humboldt County Local Transportation Authority**  
**Service Authority for Freeway Emergencies**  
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**AGENDA ITEM 6a**  
SCC Meeting  
February 20, 2018

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DATE: February 9, 2017  
TO: Service Coordination Committee (SCC)  
FROM: Debra Dees, Associate Planner  
SUBJECT: **Transit Agency Performance Standards Discussion**

### **INFORMATIONAL REPORT**

**Contents:**

- Staff Summary
- 2017-2022 Humboldt County TDP; Pages 58-60

**Staff Summary:**

In November 2017, the 2017-2022 Humboldt County Transportation Development Plan (TDP) was completed by LSC Transportation Consultants, and approved by the HCAOG Board. The purpose of the TDP was to assess transit and related transportation issues in the county and provide a “road map” for improvements to the public transit program over the upcoming five years. The intent of the study was to evaluate the specific needs for transit services, as well as to develop plans for improvements and service revisions.

The TDP encourages that Humboldt County transit operators adopt goals, objectives, and performance standards that reflect their level of service, funding and operating characteristics, as identified in the 2017-2022 TDP. Pages 58-60 of the TDP entitled “Goals, Objectives and Policy Statement” Are attached with this report. Table 22 (Page 59) provides an example of performance standards for Humboldt County transit operators and is included for discussion.

The TDP Chapter 10, SSTAC Strategic Plan provides guidance to the SSTAC to conduct the annual unmet transit needs process. Having transit operator performance standards in place will facilitate HCAOG and the SSTAC’s ability to evaluate the feasibility of transit requests and prioritize transit needs.

The SCC should discuss the adoption of performance standards as encouraged in the TDP.