



**HUMBOLDT COUNTY ASSOCIATION OF GOVERNMENTS**  
**Regional Transportation Planning Agency**  
**Humboldt County Local Transportation Authority**  
**Service Authority for Freeway Emergencies**  
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**AGENDA ITEM 10a**  
**HCAOG Board Meeting**  
**October 19, 2017**

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DATE: October 10, 2017  
TO: HCAOG Board of Directors  
FROM: Debra Dees, Associate Planner  
SUBJECT: **Greyhound Stop Information**

### **INFORMATIONAL REPORT**

#### **Staff Summary:**

Staff was directed by the Board to research what would be needed to establish a Greyhound bus stop in Fortuna. Mr. Stephen Abernathy, Greyhound Senior Manager, participated at the August 21, 2017 Social Service Transportation Advisory Council (SSTAC) meeting and provided the below information:

Criteria for a Greyhound stop:

- Safe place for the Greyhound bus to pull off the highway and passengers to wait.
- Business to be open during the time that Greyhound is coming through the area.
- Location for passengers to wait out of the weather.
- Passenger access to a restroom.

Santa Rosa and Arcata Transit Center serve as Greyhound ticket agencies. Electronic stops (E-Stops) include Ukiah, Willits, Garberville, Rio Dell, and Eureka. An E-Stop is a post with a sign installed at a location. Passengers wait as they would at a transit stop for a bus to stop and pick them up or drop them off at these locations. Greyhound buses are reservation only. Greyhound drivers have a manifest that tells drivers that there is a passenger waiting/drop off at that location.

Mr. Abernathy reported that it is a challenge for businesses to be open for the evening route as Greyhound leaves Arcata Transit Center at 10:15 pm, and arrives in Garberville near midnight. Mr. Abernathy noted that if an agency is interested in selling Greyhound tickets, Greyhound would assist in setting up this service.