# Blue Lake Public Transit Needs Assessment - Updated 12-6-2023

Please return the survey to the Blue Lake Community Resource Center in person or mail it to Po Box 458 Blue Lake CA 95525. Or email molly.homen@stjoe.org

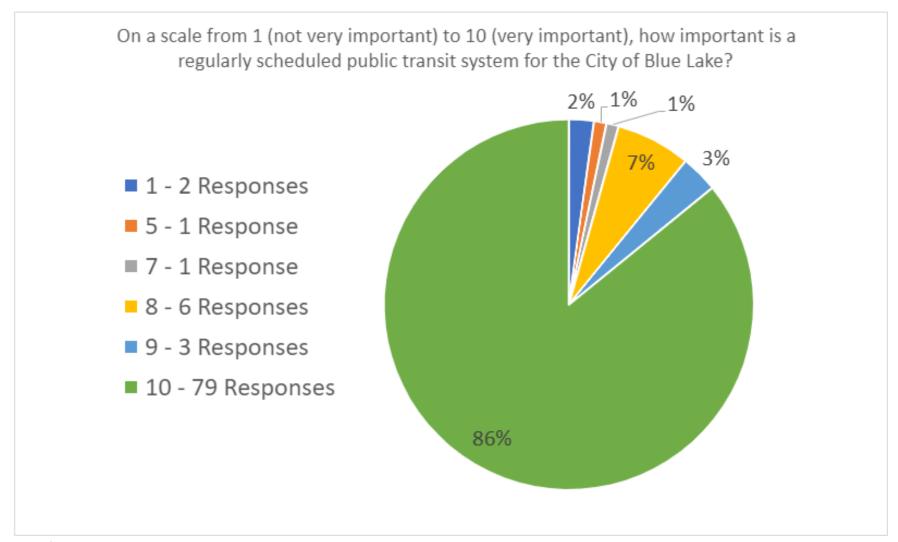
| 1. | On a scale from 1 (not very important) to 10 (very important), how important is a regularly scheduled public transit system for the City of Blue Lake?         |   |            |                |              |           |   |         |  |
|----|--|---|------------|----------------|--------------|-----------|---|---------|--|
|    |  |   |            |                |              |           |   |         |  |
|    | □ Comment:   |   |            |                |              |           |   |         |  |
| 2. | Do you <u>or</u> would you like to use public transportation to get to any of the following? Check all   |   |            |                |              |           |   |         |  |
|    | that apply.  |   |            |                |              |           |   |         |  |
|    | ☐ Work [ ]Grocery shopping or other errands [ ] Appointments [ ] Social events   |   |            |                |              |           |   |         |  |
|    | ☐ School [ ] Medical [ ]Other: [ ] None of the above   |   |            |                |              |           |   |         |  |
| 3. |  |   |            |                |              |           |   |         |  |
| •  |  | _   | •          | []4            |              |           | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | o zano. |  |
|    |  |   |            |                |              |           |   | 4.499   |  |
| 4. | -  | Would you be interested in utilizing a smaller <u>Micro Transit</u> system instead of or in addition to |            |                |              |           |   |         |  |
|    | the current  | HTA regular   | bus system | ? (More inform | nation about | the curre | nt Humboldt                             | Country |  |
|    | Micro Transit Pilot Program can be found here: <a href="https://hta.org/microtransit-update-hta-testing-">https://hta.org/microtransit-update-hta-testing-</a> |   |            |                |              |           |   |         |  |
|    | <u>ride-humboldt-flex-service/</u> )   |   |            |                |              |           |   |         |  |
|    | ☐ Yes [] No  |   |            |                |              |           |   |         |  |
| 5. | Realistically, on average, how many days a week would you utilize a Micro Transit system?  |   |            |                |              |           |   |         |  |
|    | <b>1</b>   | [ ] 2-3   | []4-5 []   | 6-7 [] None    | e            |           |   |         |  |
| 6. | What would be the most ideal days and times for you to utilize a <u>Micro Transit</u> system? Please   |   |            |                |              |           |   |         |  |
|    | check in the boxes with the best days and times for your schedule. Think about when you  |   |            |                |              |           |   |         |  |
|    |  |   |            |                |              |           |   |         |  |
|    | would like to leave Blue Lake and when you would like to return.   |   |            |                |              |           |   |         |  |
|    | Hour of:   | Monday  | Tuesday    | Wednesday      | Thursday     | Friday    | Saturday                                | Sunday  |  |
|    | 7:00am   |   |            |                |              |           |   |         |  |
|    | 8:00am   |   |            |                |              |           |   |         |  |
|    | 9:00am   |   |            |                |              |           |   |         |  |
|    | 10:00am  |   |            |                |              |           |   |         |  |
|    | 11:00am  |   |            |                |              |           |   |         |  |
|    | 12:00pm  |   |            |                |              |           |   |         |  |
|    | 1:00pm   |   |            |                |              |           |   |         |  |
|    | 2:00pm   |   |            |                |              |           |   |         |  |
|    | 3:00pm   |   |            |                |              |           |   |         |  |
|    | 4:00nm   |   |            |                |              |           |   |         |  |

| 5:00pm |  |  |  |  |
|--------|--|--|--|--|
| 6:00pm |  |  |  |  |
| 7:00pm |  |  |  |  |
| 8:00pm |  |  |  |  |

| 7. Where would you like to see future Micro Transit Bus Stops in/around Blue Lake? |   |  |  |  |  |  |  |
|--|---|--|--|--|--|--|--|
|  | that apply.   |  |  |  |  |  |  |
|  |   | Blue Lake City Hall  |  |  |  |  |  |
|  |   | Blue Lake Post Office Blue Lake Rancheria  |  |  |  |  |  |
|  |   |  |  |  |  |  |  |
|  |   | Chartin and Broaderick   |  |  |  |  |  |
|  |   | Railroad and Raymar  |  |  |  |  |  |
|  |   |  |  |  |  |  |  |
|  |   |  |  |  |  |  |  |
|  |   | Blue Lake Blvd and 76 Station  |  |  |  |  |  |
|  |   | Glendale Murphy's Market   |  |  |  |  |  |
|  |   | Fieldbrook   |  |  |  |  |  |
|  |   | Other:   |  |  |  |  |  |
| 8.   | What d  | hat destinations would you like to see available? Check all that apply.                |  |  |  |  |  |
|  |   | Downtown Arcata/Arcata Transit Center  |  |  |  |  |  |
|  |   | Cal Poly Humboldt  |  |  |  |  |  |
|  |   | Valley West/Giuntoli   |  |  |  |  |  |
|  |   | Murphy's Market  |  |  |  |  |  |
|  |   | McKinleyville Shopping Center  |  |  |  |  |  |
|  |   | Other:   |  |  |  |  |  |
| 9.   | What is a reasonable fare to pay to use the Micro Transit System? |  |  |  |  |  |  |
|  |   | Fare per ride: \$ Day pass fare: \$ Monthly Pass: \$                                   |  |  |  |  |  |
| Additio  | nal com   | ments or concerns. Please write any additional comments or concerns about the current  |  |  |  |  |  |
| HTA Blu  | ue Lake t   | ransit system or about the potential future Micro Transit System. (Example: Can I take |  |  |  |  |  |
| my bike  | e on the  | Micro-Transit Bus?)  |  |  |  |  |  |
|  |   |  |  |  |  |  |  |

# Question 1:

On a scale from 1 (not very important) to 10 (very important), how important is a regularly scheduled public transit system for the City of Blue Lake?



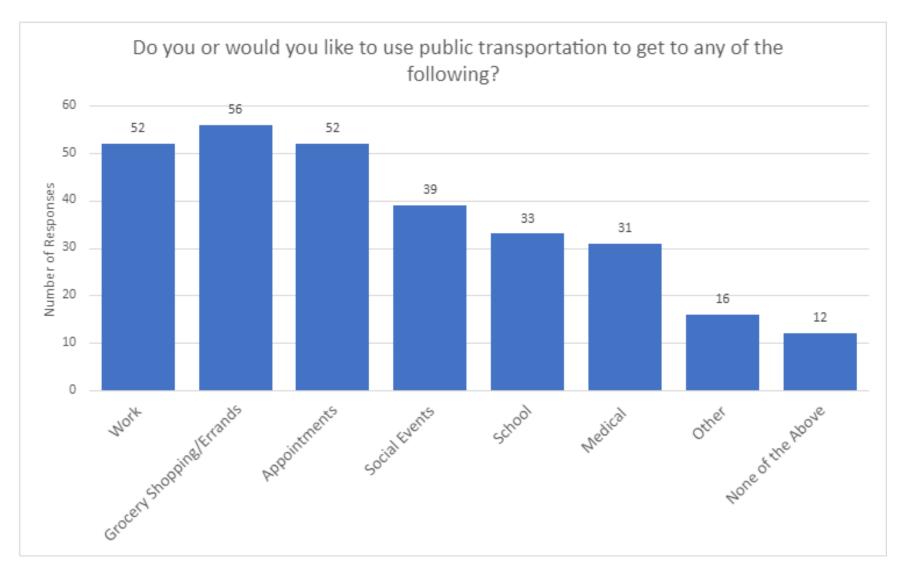
#### **Question 1 Comments:**

- 9 For young and elderly especially.
- 10 I had to quit my job because they quit service.
- 10 VITAL

- 10 Needed today
- 10 Bring back the run to Cal Poly
- 10 Some people don't have a car
- 10 Can't get anything but what is offered in BL.
- 10 It help 4 ones with no car
- 10- We all need to move from place to another.
- 10 Being disabled I can't walk
- 10 Be able to go to other towns
- 10 Very important if without one have to walk 4 miles.
- 10 People should have transportation
- 10 Very important
- 10 We need bus service
- 10 We need our bus back
- 10 We need more hours
- 10 We need more hours
- Very
- 9 It's nice to know a bus is available
- 10 It's not safe to walk on Hwy
- 10 People rely on this transportation
- 10 I don't need it now, but others do and I may need it someday
- 10 I don't use it but it is very important for others
- 10 Many people use the transit system in this area
- 10 This does not affect me personally but I want others to have access
- 10 People need to get to where they are going without stressing about if or why they cannot get there.
- 8 I had just arranged with work to commute by bus prior to discontinuance of service
- I moved here because there was bus service I would use as I age
- 10 Public transit is very important!!
- 10 Blue lake has limited resources (hospital, schools, grocery stores, etc) transportation is important
- 10 Needs badly for seniors and public
- 9 VA appointment in eureka
- Very Rural areas hard for bus service

Question 2:

Do you or would you like to use public transportation to get to any of the following? Check all that apply.

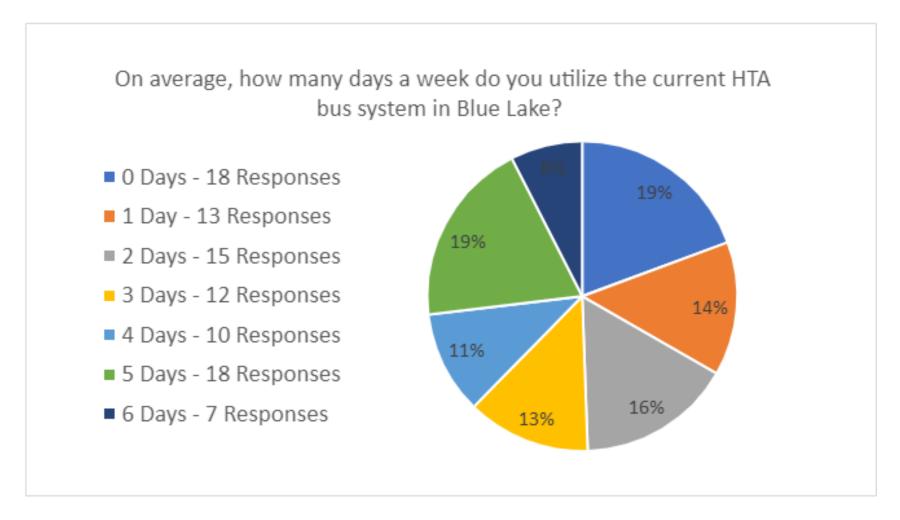


**Question 2 Comments:** 

- Other: Not at this time.
- Other: Free to choose
- Other: Flag stops
- Other: Shopping
- Other: That would help
- Other: Pantry
- Other: Dates
- Other: Shopping
- Other: to get food
- Other: Medical
- Other: to see family members
- Other: car repair, doctors' appointments
- Other: My friends do!
- Other: Visit Family
- Other: and wherever public need
- Toooooooo restrictive for me

# **Question 3:**

On average how many days a week do you utilize the <u>current</u> HTA bus system in Blue Lake?



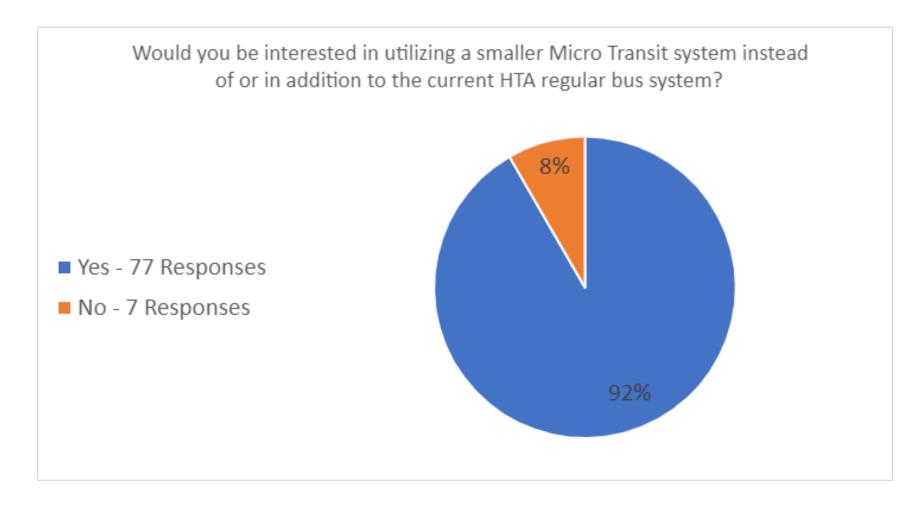
#### **Question 3 Comments:**

- Is there one?
- None
- Zero
- N/A
- 0

- 0. Current system runs to late in the AM for me to get to work on time
- Zero, but used 2x a week for physical therapy in the past
- Not now but in the future
- Not now but in the future
- None/Can't be without a car

# **Question 4:**

Would you be interested in utilizing a smaller Micro Transit system instead of or in addition to the current HTA regular bus system?

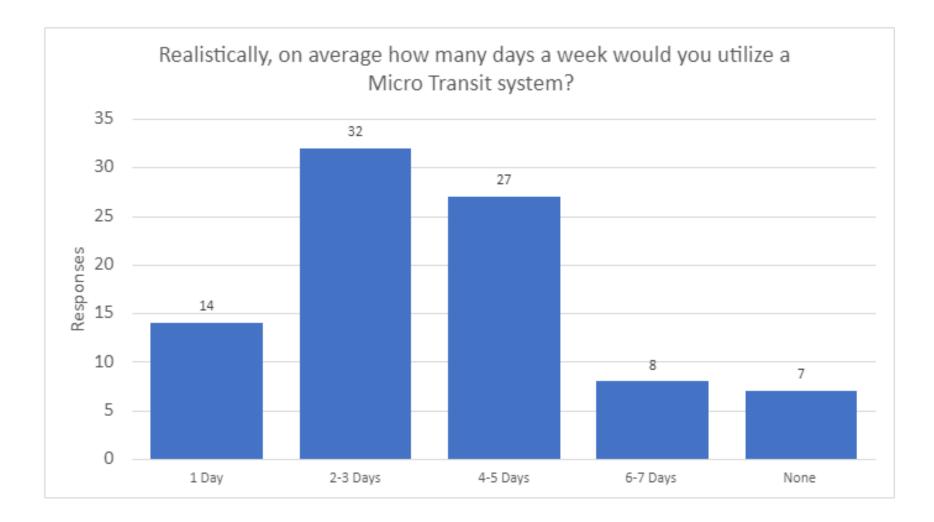


#### **Question 4 Comments:**

- No! Bring back the Rancheria Bus!!
- If it ran more frequently
- If it works better. HTA bus system bad. Couldn't get to where I needed to or when with our bus system.

Question 5:

Realistically, on average, how many days a week would you utilize a Micro Transit system?

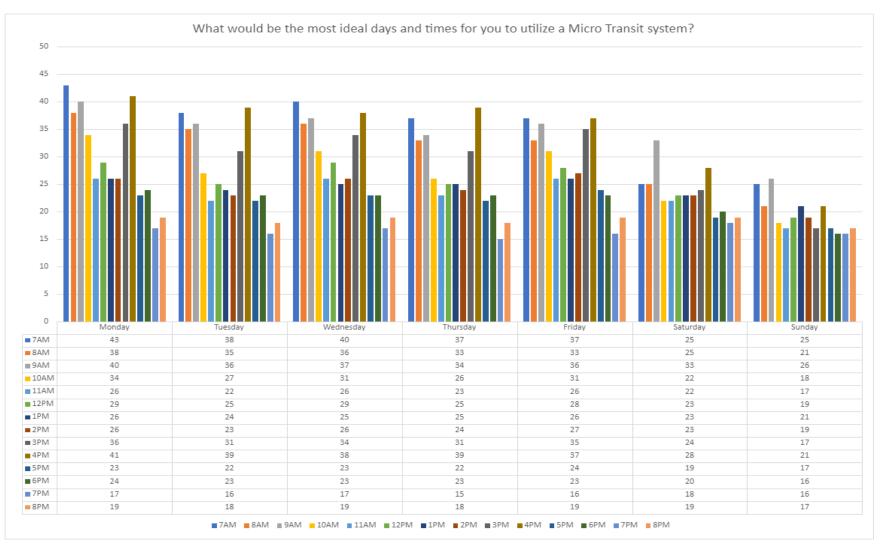


#### **Question 5 Comments:**

- Other: In the future
- It would be well used
- Would depend on how much time I had and needed to do

# **Question 6:**

What would be the most ideal days and times for you to utilize a <u>Micro Transit</u> system? Please check in the boxes with the best days and times for your schedule. Think about when you would like to leave Blue Lake and when you would like to return.



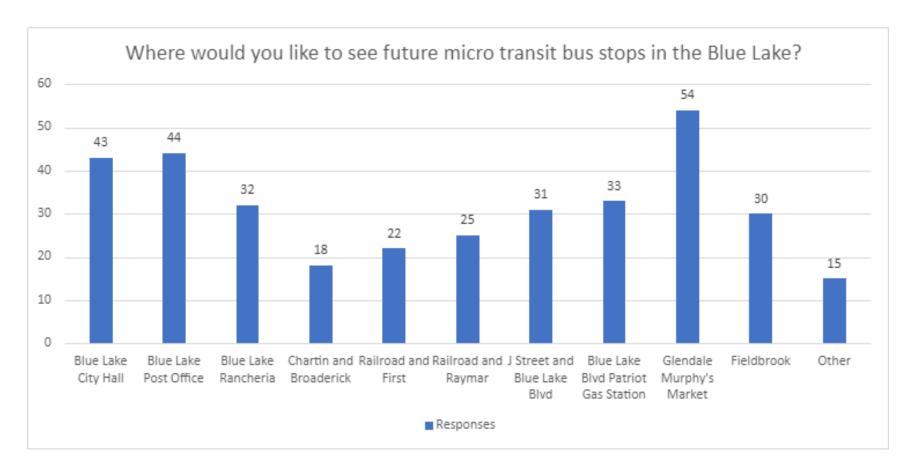
### **Question 6 Comments:**

• This has been done by Rancheria Bus! Why??

- Please return to the Rancheria/Blue Lake bus schedule (modified)
- ALL
- All above
- ALL
- ANY DAYS. ALL.
- Each one
- Everyday
- At least every 2 hours every day of the week.
- All
- I don't utilize public transportation at this time.
- All of these people have different schedules. 7 days a week!
- Drop off to Arcata Transit Center. Arrive by 7:06am @ Arcata Transit Center. Farmers Market Arcata. Match times to connecting buses at Arcata Transit Center. Pick up from Arcata Transit Center after 5:40pm.
- Not now
- EVERYDAY
- Over day 7am-4pm
- I work graveyards, buses wouldn't run then.

# Question 7:

Where would you like to see future Micro Transit Bus Stops in/around Blue Lake? Check all that apply.

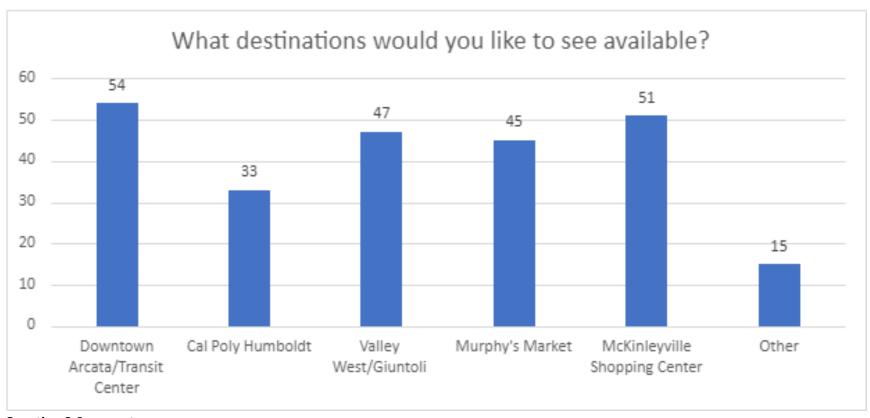


#### **Question 7 Comments:**

- All Refer to Rancheria bus + Blue Lake
- Everywhere
- Hatchery and Taylor Way
- Any are where people live
- Arcata, McKinleyville, Eureka
- All above
- Wherever is most convenient for costumers

**Question 8:** 

What destinations would you like to see available? Check all that apply.



#### **Question 8 Comments:**

- Other: Farmers Market on Saturday Arcata Plaza
- Other: Koster St + Washington in Eureka
- Everywhere
- Eureka
- 16<sup>th</sup> and H St Arcata High School
- Anywhere there are Dr. Offices
- In the future
- Other: Eureka

- All above
- Eureka VA/Mad River Hospital
- Old Arcata Road

# **Question 9:**

What is a reasonable fare to pay to use the Micro Transit System?

Single Ride: 47 responses collected. Suggested fare ranges from \$0.00-\$5.00 with the fares averaging \$1.95

Day Pass: 29 responses collected. Suggested fare ranges from \$0.00-\$7.00 with the fares averaging \$3.95

Monthly Pass: 31 responses collected. Suggested fare ranges from \$0.00-\$100.00 with the fares averaging \$26.35

#### **Question 9 Comments:**

- FREE
- Sliding scale free pass.
- Monthly pass: \$10 for 65+
- Monthly Pass: \$10-\$20 Seniors
- Much cheaper. Discounted rate for veterans and seniors
- Free
- Monthly pass: free
- Seniors free
- Day pass fare: depends of financial situation. Monthly Pass: depends of persons situation
- No idea depends on if the fare could work transfer and work throughout the HTA to continue the ride. Or if the fare is just for that one transport from point to point to connect to the next ride.
- Vet and senior ride FREE
- ?
- ?
- Vets Seniors 60 Ride for free

### **Additional Comments or Concerns:**

- This service only provides a couple times a day. I need something at least 5 days a week and earlier and later times.
- A.M. bus 7-8am, P.M bus at 1PM and 2PM, 5 and 6PM- The bus provided the ability to go to work, kids going to school, and elders and people without cars to get things done in a timely manner. There was 2 bus in the morning, 1 in the afternoon, and 2 in the evening which helped a lot of folks.
- Do not throw out Rancheria! Blue Lake Return to negotiations!!
- If you provide it, it will be used.
- Senior citizens need the bus and students.
- Not everyone has a car. Transportation is a necessity.
- Can I?
- Getting groceries and medications are a necessity when you have no transportation. What about animals to get them to their vet in Giuntoli?
- I believe should be discount for round trip, for seniors, vets, and students
- Yes
- Thank you!:)
- We have nothing here. We need our bus back
- Keep camera system on bus
- Assistance Animals
- · Allow income qualified citizens to ride for free
- I don't use much, but my friends DO!
- Pet and Bike would be nice
- N/A
- 🤅
- There are several ways to bring about reform and change in situations that seem impossible. The ability for public meetings to be held with all voices being heard but more so the council actually listening to what their opinions are is 1st and most like what is needed to bring about change.
- Get it going!!
- Is there Wifi? Can I bring my bike? Can I bring my pet? Wheelchair Access?
- The more public transport the better
- The bus system here has never been sufficient to meet my needs and has only gotten worse.